
Your HSBC Advance account will transform into an HSBC One account on 27 October 2020

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One big leap for personal banking

Your HSBC Advance account will transform into an HSBC One account on 27 October 2020

HSBC One is an all-in-one account that will bring you a raft of new features and lets you experience even better services. Your HSBC Advance account will be converted into an HSBC One account automatically, so your account number and bill and payment instructions will remain the same. All you have to do is simply sit back and enjoy our new and improved services.

A sneak peek at the new features



One home for wealth management

Power up with our new '**Wealth Booster**'. Visit '**Wealth Know-how**' learning guide on our online sitelet and get wise to basic financial knowledge. Manage your wealth with '**Wealth Made Easy**', where you can find simple digital tools and product solutions. Get support from our '**Wealth Coach**' if you have any questions. What's more, it takes just a few steps to open an investment account through your mobile.



One card for the world

Make the most out of your travels and online purchases with our soon-to-be-launched HSBC Mastercard® Debit Card. Spend and withdraw up to 12 currencies from HSBC ATMs anywhere in the world with no hidden fees. Manage your card easily with just a few taps on the HSBC HK Mobile Banking app.



One-stop smart mobile banking

Everyday banking is in your hands. Enjoy a frictionless banking experience through our newly enhanced mobile app interface and features. The individual dashboard helps you easily manage and keep track of your account portfolios. Get instant notifications of your transactions and always feel supported from 'Chat with us'.



One account, plentiful rewards

Enjoy different offers and earn rewards through your HSBC credit card. You can use your RewardCash to settle credit card bills, convert to air miles, redeem gifts and vouchers, or even share with your friends and family. There will be more fabulous rewards to come with HSBC One, so stay tuned!



No more fees for basic banking services

Enjoy free basic banking services with your integrated account, with no total relationship balance requirement or hidden fees! Access the world freely with HSBC, and send money to your own overseas HSBC accounts or overseas third-party HSBC accounts instantly free of charge with HSBC Global Transfers¹.

Find out more at www.hsbc.com.hk/fee-waiver

What's more

- The HSBC Advance designated branch counter and hotline will be phased out to make way for more streamlined services. Our hotline (+852-2233-3000), 'Live chat' on

our website and 'Chat with us' in the mobile app will continue to provide quality service and new experiences will be unveiled soon.

- HSBC Advance Visa Platinum Credit Cards will be discontinued from the third quarter of 2021. Rest assured you will receive a notification separately.
- Continue to use your HSBC Advance ATM card and a new HSBC ATM card will be delivered before your existing card expires.
- Communications will be renamed from 'HSBC Advance' to 'HSBC One' in phases, starting from 27 October 2020.

If you want to know more about the new features and changes in your account, visit www.hsbc.com.hk/hsbc-one-notification-2020 to review the full version!

Got questions?

Visit www.hsbc.com.hk/one or call the HSBC Personal Banking Hotline: +852-2233-3000.

Remarks:

1. To be effective from 26 October 2020.

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